



Z O O T

PET HOSPITAL + LUXURY BOARDING

New Client Boarding Information (NC0210)

Pet Information	
Pet Name:	Age:
Breed:	Gender: <input type="checkbox"/> Male <input type="checkbox"/> Female
Color:	Neutered or spayed: <input type="checkbox"/> Yes <input type="checkbox"/> No
Owner Information	
Name:	Home phone:
Address:	Work phone:
City:	Cell phone:
State: Zip:	Email address:
How did you find out about Zoot Pets? (Check all that apply.)	
<input type="checkbox"/> Drove by	<input type="checkbox"/> GT Chamber
<input type="checkbox"/> Community Impact	<input type="checkbox"/> Yelp
<input type="checkbox"/> The WilCo Sun	<input type="checkbox"/> Website
<input type="checkbox"/> Internet Search	<input type="checkbox"/> Client / Friend
<input type="checkbox"/> Charity Event	<input type="checkbox"/> Phone Book
<input type="checkbox"/> Google Ad	<input type="checkbox"/> Billboard
Emergency Information	
Veterinary Contact:	Emergency Contact:
Address:	Relationship:
City:	Home phone:
State: Zip:	Work phone:
Phone:	Cell phone:
Pet Personality Profile	
Has your dog ever jumped over or dug under a fence?	If so, what type of fence?
Is your dog scared of any specific items or noises (e.g. thunder)?	List:
Has your dog ever bitten someone?	If so, what were the circumstances?
Does your dog play well with other dogs?	
Does your dog have any problems with allergies?	
Is your dog on a monthly flea treatment?	What kind?
Has your dog ever attended daycare?	If so, where?
Other comments about your dog that you feel may be helpful:	



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Owner Agreement (OA0210)

This is an agreement between **Zoot Dog Management, LLC** and the pet owner whose signature appears below (hereinafter called "Owner").

1. Owner agrees to pay the rate for pet care provided in effect on the date pet is checked into Zoot Pets.
2. Owner understands and agrees that they are solely responsible for any harm or damages caused by their pet(s) while at Zoot Pets and agrees to pay for said harm or damages in full.
3. Owner understands and agrees that in admitting their pet(s), Zoot Pets has relied on their representation that their pet(s) are in good health and have not been ill with any communicable condition in the last 60 days. Owner further certifies that their pet(s) have not harmed or shown aggression or threatening behavior towards any person or other pet.
4. Owner understands and agrees that Zoot Pets and its staff will not be liable for any problems that develop, provided reasonable care and precautions are followed and Owner hereby releases them of any liability of any kind whatsoever arising from their pet(s) stay at Zoot Pets.
5. Owner understands and agrees that any problems which develop with their pet(s) will be treated as deemed best by the medical staff at Zoot Pet Hospital, at their sole discretion and that Owner assumes full financial responsibility for any and all expenses involved.
6. **Owner understands and agrees that if their pet(s) become ill or injured, or if the state of the pet(s) health otherwise requires professional attention, Zoot Pet Hospital, in its sole discretion, may engage the services of its veterinarian or administer medicine or give other requisite attention to the pet(s), and the expenses thereof shall be paid by the owner.**
7. Owner understands and agrees that if their pet(s) are not picked up by the end of the business day, Zoot Pets is authorized to take whatever action is deemed necessary for the continuing care of their pet(s), and Owner agrees to pay for any costs associated with continued care.
8. Zoot Pets shall exercise reasonable care for the pet(s) delivered by the Owner. It is expressly agreed by Owner that Zoot Pets liability shall in no event exceed the lesser of the current chattel value of the pet(s) or the sum of \$1000.00 per pet.
9. Any controversy or claim arising out of or relating to this agreement, or the breach thereof, or as the result of any claim or controversy involving the alleged negligence by any party to this Agreement, shall be settled in accordance with the rules of the American Arbitration Association, and judgment upon the award rendered by an arbitrator may be entered in any Court having jurisdiction thereof. The arbitrator shall, as part of the award, determine an award to the prevailing party of the costs of such arbitration and reasonable attorney's fees of the prevailing party.



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Policies (PO0210)

Zoot Pets strives to provide the best care for all our guests. The following policies are to ensure our guests receive the best care possible in a healthy and safe environment.

ADMISSION: All pets must be in good general health. We reserve the right to deny admittance to any pets lacking proof of vaccinations, and/or pets displaying signs of untreated or potentially contagious conditions, and/or aggressive behavior. Although we have skilled veterinarians on staff, our boarding caretakers may not be able to handle geriatric pets needing significant or special care.

Pets in heat will not be accepted!

Puppies will be accepted as long as we receive documentation of their first two sets of puppy vaccinations. Puppies that are not fully vaccinated will only be allowed to board in the hospital.

For safety, Zoot Pets does not allow pets from different families to be boarded in the same suite.

Prior to participating in any social activity (e.g. Group Play), dogs must be spayed or neutered, temperament tested and approved. Approved dogs may have social privileges revoked if their behavior changes and they become aggressive or dominant.

Zoot Pets follows a rigorous program of flea and tick elimination. All pets arriving at Zoot Pets with fleas and/or ticks will be treated at the owner's expense at Zoot Pet Hospital.

Zoot Pets reserves the right to charge handling fees for excessively difficult or aggressive pets requiring additional staff and/or additional time in order that we may deliver proper care for your pet.

VACCINATIONS: All dogs and cats must be current on all vaccinations. We require the DHPP (Distemper/Parvo) vaccination annually, rabies every year, and Bordetella (or canine cough) every 6 months. For cats, yearly vaccinations include Rabies, FVRCP (Feline Distemper) and FELV (Feline Leukemia). We will consider accepting an alternate vaccination protocol with review from one of our on-staff veterinarians. All customers are strongly encouraged to fax or deliver current vaccination records several days prior to their check-in date.

MEDICATIONS: All medication supplied by Owners must be clearly labeled with the pet's name, name of medication, dosage, and reason for medication. We will only accept the exact dosages required for administration during your pets stay.

CHECK-IN / CHECK-OUT: You are welcome to check-in/out anytime during our lobby hours. We do ask that you let us know if the time changes from what was previously scheduled.

EMERGENCIES: In case of an emergency we will contact you or your listed emergency contact. We will use our on-staff veterinarians for emergency treatment, or the local 24-hour veterinary emergency hospital if Zoot Pet Hospital is closed.

LOBBY HOURS: Zoot Boarding will be open Monday through Friday, 7:30 a.m. to 6:00 p.m., Saturday 9:00 a.m. to 1:00 p.m., and Sunday pick-up by appointment only.



HOLIDAYS: We will be closed to the public on the following holidays: Easter, Memorial Day, Independence Day, Labor Day, Thanksgiving, Christmas Day, and New Years Day. We will close early on the following days: Thanksgiving Eve, Christmas Eve and New Year’s Eve. **Absolutely no check-ins or check-outs will be permitted on holidays. The facility will be fully staffed, but the lobby will not be available as we will be focused on caring for our guests.**

CANCELLATION POLICY: Zoot may require a one-night deposit at the time of booking. Deposits will be refunded via store credit. We do not issue refunds. Credits can be used for any of our services or products and do not expire. We reserve the right to not issue credit for holiday cancellations within a 7-day window before a reservation.

FOOD: We serve Science Diet Sensitive Stomach to all our guests which is a dry kibble food. We suggest you choose this option for your pet. However, if you choose to bring your own food, please prepare each meal’s serving size in a separate baggie/portion with your name on it for the entire length of your pet’s stay. If your dog requires a specific or prescription diet, please prepare it appropriately in advance. Canned food and prescription can also be purchased from Zoot.

RATES AND SERVICES: All rates and services are subject to availability and change.

I certify that I have read and understand the policies of Zoot Pets set forth in this agreement and I agree to abide by these policies and accept all the terms of this agreement.

Signature of Owner: _____ Date: _____